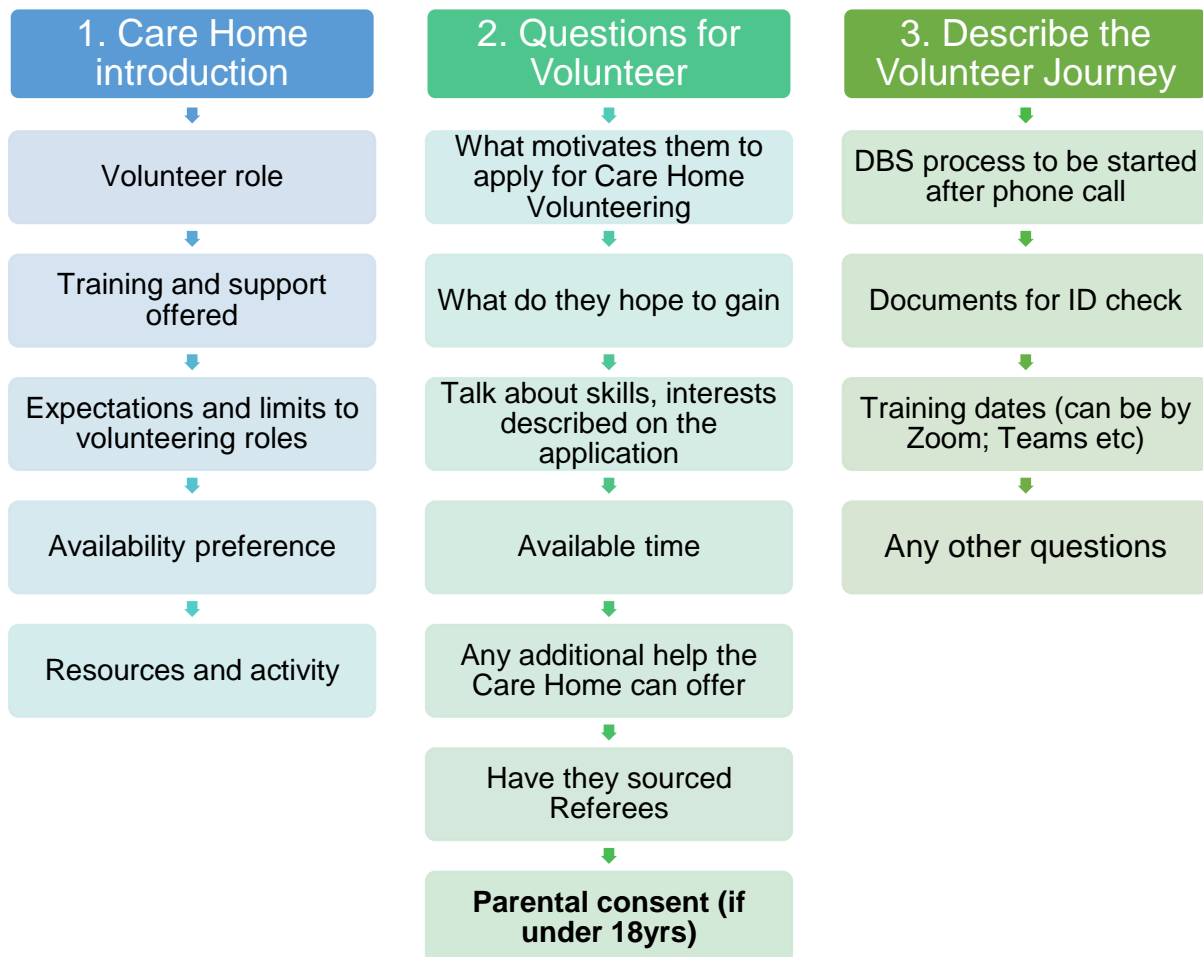


Care home Volunteer: optional follow up phone call

After an application is received, you may choose to arrange a follow up phone call

- Ideally this should be made within one week of receiving the application. The Volunteer's Application form should be on hand during the phone call.
- The phone call is not a formal interview, it's a two-way conversation to confirm the suitability of the volunteering role for both Volunteer and Care Home.
- The format used by Age Cymru is a basis for your conversation. The Volunteer Induction will be the session to expand on details.



At the end of the call thank the Volunteer, confirm that you'll update them on progress and to check their spam should they not hear in good time.